



PHIL LONEY



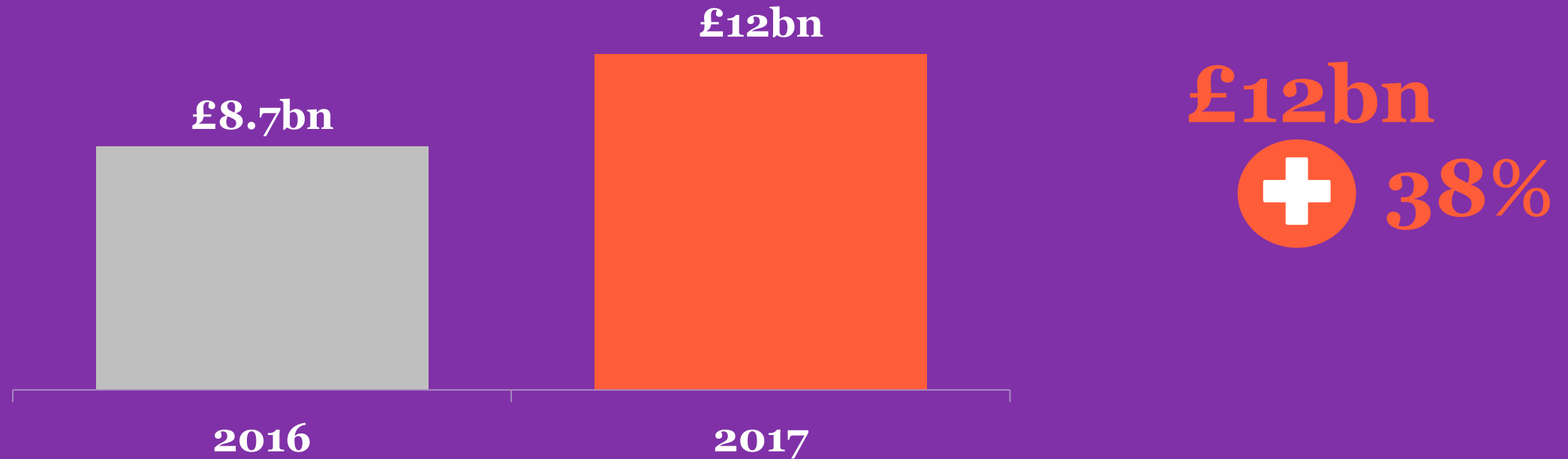
GROUP CHIEF EXECUTIVE

Our AGM is
an **important**
day for us



HEADLINE FINANCIAL RESULTS

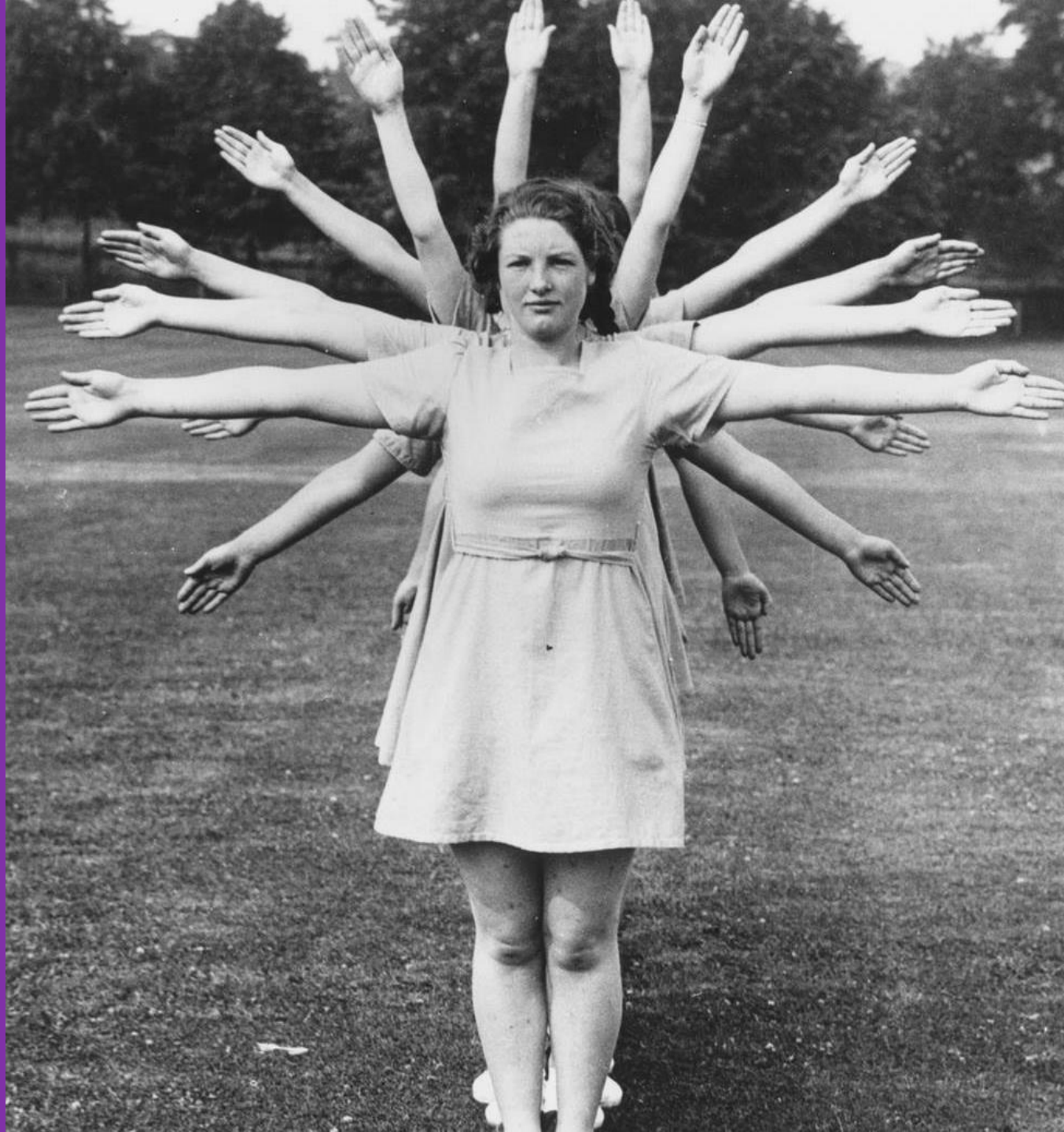
New Business Premiums



- European Embedded Value operating profit before tax up by **17% to £329m**
- Funds under management up by **14% to £114bn**

More than **1.2m members**
sharing in our success

We have been
delivering our
strategy for
five years



Funds under
management have
grown from **£50bn**
- **£114bn** & new
business premiums
£3.2bn - £12bn



PENSIONS

Group &
individual sales
up **39%** to
£10.8bn



First stage of **auto-enrolment**
now completed ...

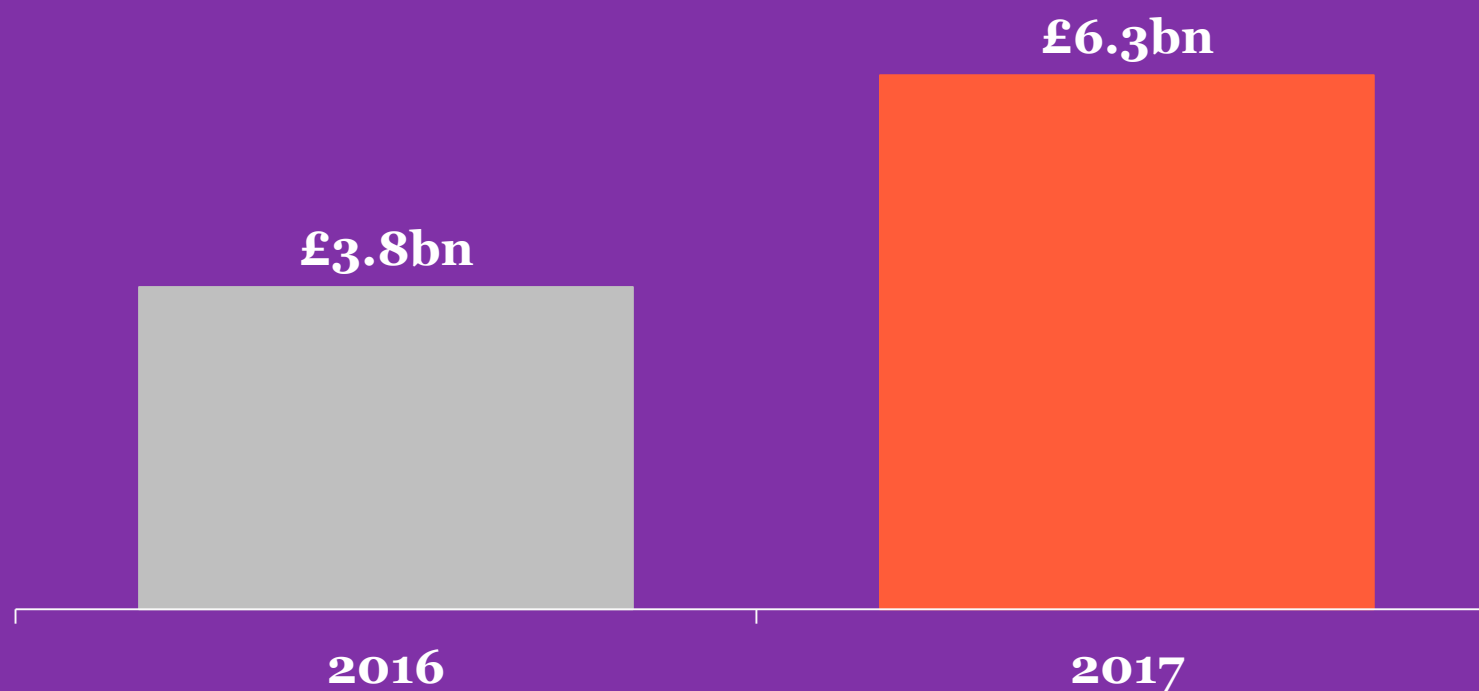
But we see it as
just the start ...

Pensions Freedoms

Drawdown



INDIVIDUAL PENSIONS AND DRAWDOWN



£6.3bn
+ 68%

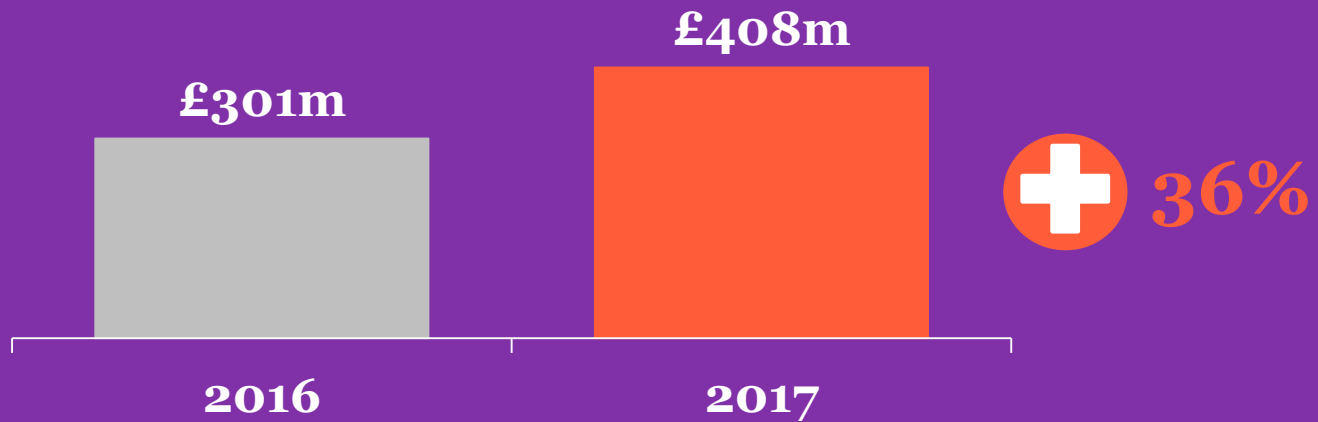
PROTECTION

New business sales increased by 25% to
£807m

Innovation in life assurance through London
& Country Mortgages partnership

CONSUMER

More strong growth
in the Consumer business



Royal London
Over 50s Life
Cover sales
increased by
50%



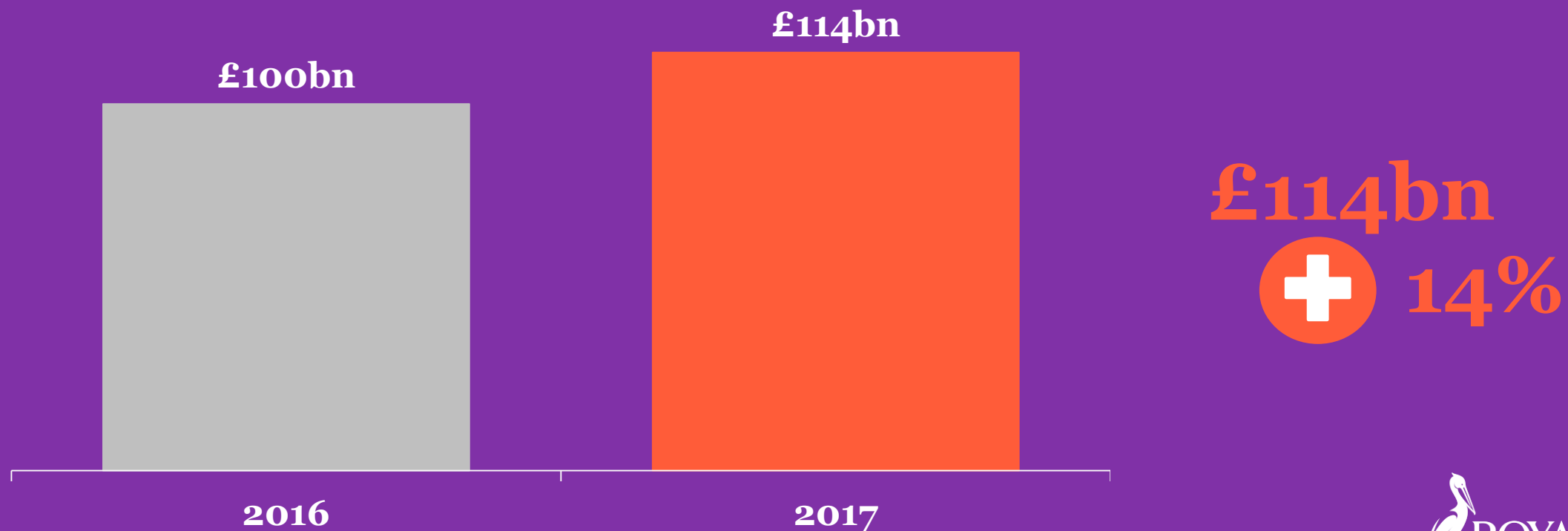
Successful partnerships with Co-operative Funeral Services, Ecclesiastical Insurance & Post Office

Launched Royal London funeral plan

New partnerships with Clydesdale & Yorkshire banks

ROYAL LONDON ASSET MANAGEMENT

FUNDS UNDER MANAGEMENT



New funds launched

Ascentric delivered
strong growth



INVESTING YOUR MONEY



SUSTAINABLE INVESTMENT TEAM

Why markets will tackle climate change, with or without Donald Trump

The US solar industry now employs nearly twice as many workers as oil, gas and coal combined

Mike Fox | Friday 2 June 2017 14:30 BST |

Industry can profit by embracing AI

Governance storms have been kept in their teacups by more consultation

ASHLEY
HAMILTON-
CLAXTON
VOICE OF
BUSINESS



series of tempestuous showdowns, predictions of voter rebellion might seem like hot air. But the real reason for this apparent calm is that this year the storms have been kept within their

respective teacups. The past 12 months have seen an unprecedented level of activity from many of Britain's

much) their executives get paid. They managed to placate shareholders, but scraping by can only get boardrooms so far. More often than not, the devils are still there, buried in the detail.

Ashley Hamilton-Claxton is corporate governance manager for Royal London

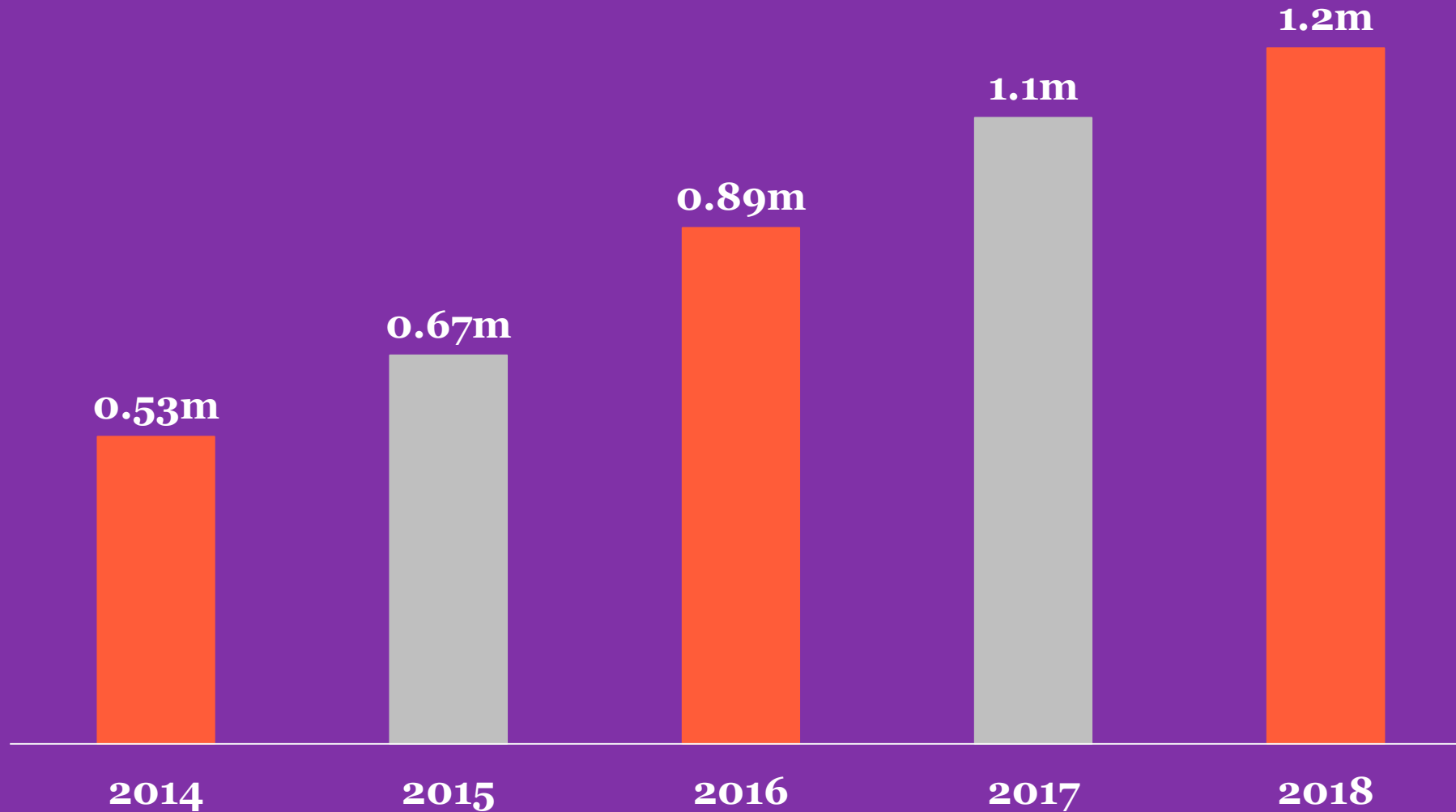
Business

Saudi Aramco float: It is time for regulator to roll up the red carpet

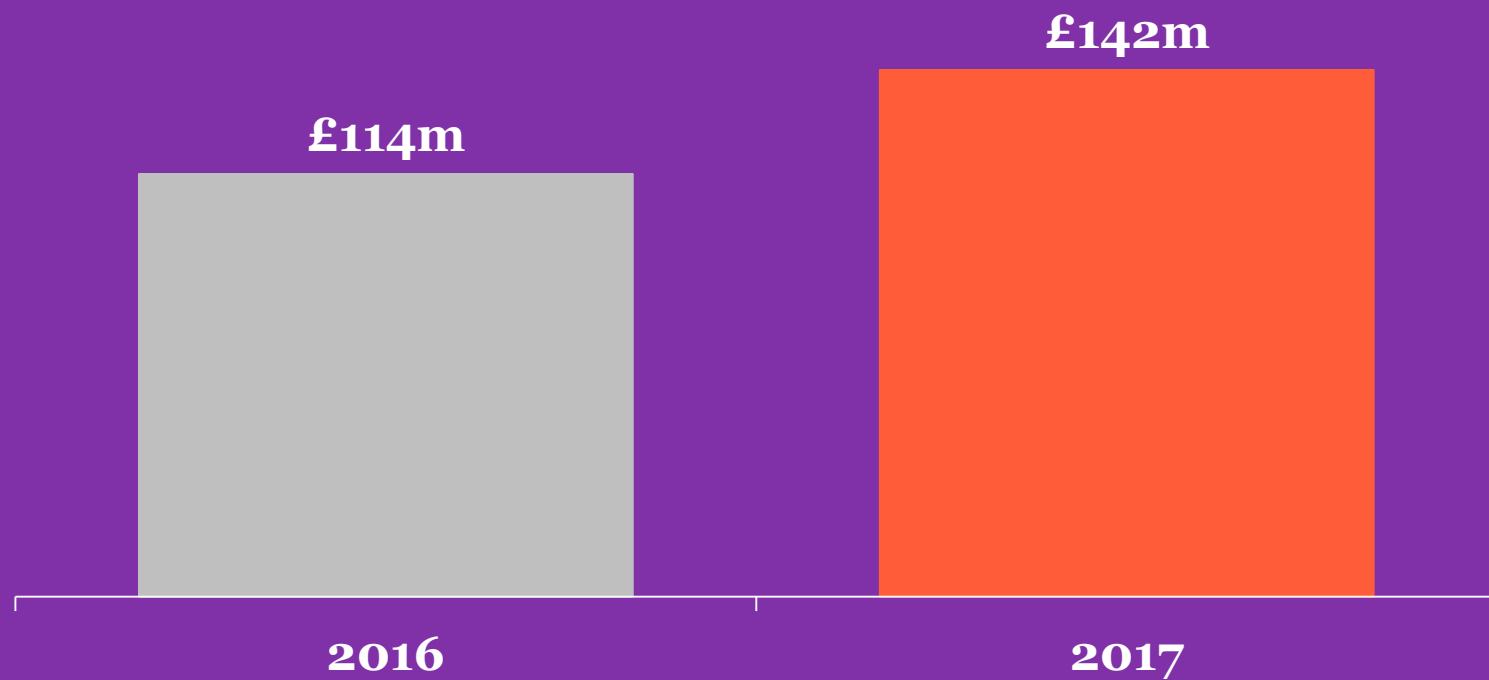
ASHLEY HAMILTON CLAXTON | Thursday 12 October 2017 11:33 | 1 comment



1.2 MILLION MEMBERS



PROFITSHARE



£142m
+ 25%

New work experience
programme

Relaunched the
Royal London
Foundation



members@royallondon.com



BRAND

ONE-DAY CRICKET SPONSORSHIP



GUIDES AND POLICY PAPERS



IS YOUR LOVED ONE BEING SCAMMED?
‘WHAT ARE THE SIGNS AND
WHAT CAN YOU DO ABOUT IT?’



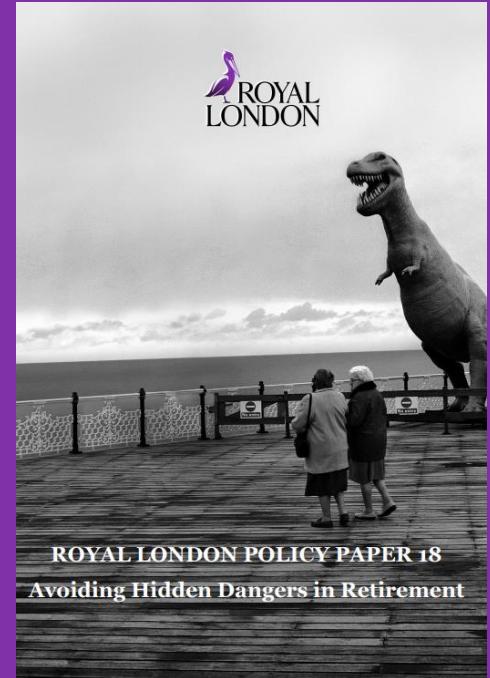
Good with your Money Guide 5



ROYAL LONDON POLICY PAPER 12
**Will harassed ‘baby boomers’ rescue
Generation Rent?**



ROYAL LONDON POLICY PAPER 13
A three point manifesto for pensions



ROYAL LONDON POLICY PAPER 18
Avoiding Hidden Dangers in Retirement



HEADLINES

DIVIDEND TAX RELIEF

We're pushing ever harder to stop excessive pay rises

Royal minted as profits rise

ROYAL London notched up record £100 billion funds under management last year as it shrugged off lower interest rates with healthy sales and profit growth.

The UK's biggest mutual life and pensions group hailed the success of

Aramco rule changes would be 'bad for London'



MARKETS ON EDGE OVER KOREA CRISIS

Markets are set for a nervous start to the week, as tension between North Korea and America ratchets up.

Asian stock markets fell on Friday as investors grew more anxious about the possibility of a military confrontation. A Pyongyang official said the US was becoming "more vicious and more aggressive" under President Donald Trump.

Royal London seeks Irish licence to end uncertainty

Don't bet against the ageing bulls

Royal London Asset Management is still backing stocks

Trading Post

'Scandal' of tax fees on pension pots

Glass ceiling? This is a job for the £1bn Wonder Women

Two superstar fund managers tell Anna Mikhailova how, in the male-dominated industry of finance, they have shot to the top

IN BRIEF

Youngsters could get company pensions



Royal London backs City with new property fund

Royal London adds its weight to row over Saudi Aramco listing

Persimmon boss quits in bonus row

What would you choose - £24,000 a year from age 65... or £849,000 now?



Ashes to ashes, dust to dust - direct to your laptop or phone

Property feeds the roots of inequality in Britain. Inheritance will entrench it

Ian Jack

NEW THREAT TO PENSIONERS' PENSIONS

PIGGY SPANK



EURO ZONE STRENGTH UNDER THE

Widowed parents £12,000 poorer after benefits change

Fancy a £1m transfer? It might end in tears



ORDINARY BUYERS HIT BY EXTRA STAMP DUTY

Talking about finances could improve your relationship

MILLIONS TO GET PENSION SHOCK



Steve Webb for This Is Money's recent articles

I'm 31 and earned more than £200k last year, so now have a £10k pension limit. How do I save for retirement? Steve Webb replies



09/05/17 11:39

This is 'something of a 1% issue but an issue nonetheless', says a high-earning reader who wonders how they will save for retirement now their pension annual allowance is limited. Former Pensions Minister Steve Webb, who is This Is Money's Agony Uncle, explains the issue and the options. ...read

Is it worth joining my company pension scheme at age 60 and earning £7,670 a year? Steve Webb replies



02/05/17 14:51

Former Pensions Minister Steve Webb is This Is Money's Agony Uncle. He is ready to answer your questions, whether you are still saving, in the process of stopping work, or juggling your finances in retirement. This week, a 60-year-old working only part of the year and earning £7,670 asks if she should join her firm's pension scheme. ...read

How do you avoid a 40% tax hit when taking a large amount of money from your pension pot? Steve Webb replies



27/04/17 13:46

Former Pensions Minister Steve Webb is This Is Money's Agony Uncle. He is ready to answer your questions, whether you are still saving, in the process of stopping work, or juggling your finances in retirement. This week, why might HMRC overtax you at 40% instead of 20% on pension withdrawals, and can you prevent this? ...read



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Reward the loyal and do it now - it's unacceptable people have cover that is no longer fit for purpose



▶ How to shave money off the price of razor blades or even join a shaving club



▶ TONY HETHERINGTON

Zeros to heroes... your £20k British Gas bill horror is over



▶ SUNDAY NEWSPAPER SHARE TIPS

ECSC, Burberry and Dairy Crest



ROYAL LONDON PROMPTED BRAND AWARENESS

23% increase

in

Prompted Brand Awareness
since our rebrand 4 years ago



INVESTING IN CUSTOMER SERVICE

£500m invested in
technology & transformation
projects since 2014

#thinkbeyond project completed planning phase

First phase of new investment wrap platform launched

Pathways Programme will improve customer experience

2017 FINANCIAL ADVISER SERVICE AWARDS



LOOKING AHEAD

Stronger **Products**

Value **for Money**

Better **Service**

Visible **Brand**

Healthy **Market Share**

**WE ARE CONFIDENT
IN OUR STRATEGY**